

# Volunteering With VON

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## Vision Statement

*VON Volunteers will continue to be fundamental in advancing the vision, mission and values of VON.*

## VON Vision

*VON will be Canada's leading charitable organization, addressing community health and social needs.*

## VON Mission

*VON, a charity, guided by the principles of primary healthcare, works in partnership with Canadians for a healthier society through:*

- 1. Leadership in community-based care.*
- 2. Delivery of innovative, comprehensive health and social services.*
- 3. Influence in the development of health and social policy.*

## VON Core Values

*Respect  
Participation  
Responsiveness  
Courage*

## Fundamental Commitments to Volunteers

*Volunteers will be recognized for the value and benefit that they bring to the organization in terms of their ability to:*

- Mobilize community resources (e.g. recruiting volunteers, identifying funding sources)*
- Increase the visibility and awareness of VON in the community*
- Expand and enhance services*
- Increase the potential for partnerships*
- Initiate new ideas and approaches to addressing unmet needs*

- *Directly represent and understand the needs and values of the local community*

*Volunteers will understand the value and benefit of their role and contribution to VON and to the health and well being of Canadians and their community.*

*Volunteer Services will continue to be recognized as a core program of VON.*

*Volunteers will be active participants in the planning, development, delivery and evaluation of community health and social services that are designed to meet community needs.*

*Volunteers will have clearly defined position descriptions including position expectations/ specifications, and skills and knowledge required.*

*Volunteers will have a broad spectrum of roles from which to choose, according to community needs, and will be encouraged to be involved in defining their role.*

*Volunteers will have access to an infrastructure that provides orientation, training and ongoing education opportunities to support them in effectively carrying out their assigned role(s). In addition to traditional written materials, VON will make use of advanced technology to support training initiatives that will address the needs of a diverse volunteer base.*

*Every effort will be made at both the national and local levels, to provide adequate resources, both human and financial, to manage and support volunteer involvement.*

*Current programs that involve volunteers will be expanded and enhanced, as required, and new program opportunities will be identified and implemented based on community need.*

*VON will remain respectful of the demands on volunteer time and will assist volunteers in setting boundaries.*

## **Referenced documents:**

*VON Canada, Volunteer Services Manual  
Volunteer Canada, Canadian Code for Volunteer Involvement*

Approved by the VON Canada Board of Directors, June 8, 2002