

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2019

To: The Board of Directors of the Mississauga Halton Local Health Integration Network (the "LHIN"). Attn: Board Chair

From: The Board of Directors (the "Board") of the Victorian Order of Nurses for Canada – Ontario Branch (the "HSP")

Date: May 28, 2020

Re: April 1, 2019 – March 31, 2020 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the LHIN and the HSP effective April 1, 2019.

The Board has authorized me, by resolution June 19, 2020, to declare to you as follows:

After making inquiries of: Lori Cooper, Regional Executive Director and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "M-SAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the M-SAA concerning applicable procurement practices;
- (ii) The *Local Health System Integration Act, 2006*;
- (ii) The *Public Sector Compensation Restraint to Protect Public Services Act, 2010*.



Malcolm Mercer
Chair, Board of Directors

**SCHEDULE F – DECLARATION
OF COMPLIANCE**

Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

Target not achieved Explanation

	Target not achieved	Explanation
CSS IH - Meals Delivery 72 5 82 10 Individuals Served Meals	x x	Ratio of meals to client higher than budgeted. New Base funding to support increase in meal delivery not received until Q4. Not able to fully implement full FTE compliment until Q4 to support expansion.
CSS IH - Social and Congregate Dining 72 5 82 12 Attendance Days	x	Increase of clients experimenting with the Congregate Dining Program resulting in shorter stays. Significant reduction of attendance days in March due to the pandemic.
CSS IH - Assisted Living 72 5 82 45 Inpatient/Resident Days	x	Delays in filling SDL vacancies and high volumes of hospital holds have impacted resident days. PSW capacity challenges impacted our ability to increase capacity and we were only successful in transitioning 2 out of the 6 SDL surge spaces.
CSS IH - Visiting-Social Safety 72 5 82 60 Individuals Served Visits	x x	For Volunteer Visiting, VON has identified the need to adjust targets and Service Delivery Change Form (SDCF) was submitted 2018-11-15. Response from Oliver Blunn on 2019-03-26 re: SDCF on hold. Target for individuals served for the ADS Mobile pilot program that is also reported under this functional centre was achieved. See above re: SDCF for Volunteer Visiting. Funding for ADS Mobile program received in Q3 which impacted the ability to reach our full FTE for the pilot which ultimately impacted the number of visits delivered.