



# Novel Coronavirus (2019-nCoV)

## Frequently Asked Questions

January 31, 2020

### **What is Novel Coronavirus (2019-nCoV)?**

Novel Coronavirus (2019-nCoV) is a virus that has been identified as the cause of an outbreak of respiratory illness first detected in Wuhan, China.

### **What are the symptoms of 2019-nCoV?**

Symptoms of 2019-nCoV mirror other viral and respiratory illnesses and may include fever, cough, shortness of breath, sore throat and difficulty breathing.

### **Am I at risk for developing 2019-nCoV?**

As of January 31, 2020, the overall health risk in Canada remains low. The Public Health Agency of Canada is asking anyone who has traveled to or through China's Hubei province and develops symptoms to avoid contact with others and contact a health care professional immediately. This also applies to anyone who has been in close contact with a confirmed case of 2019-nCoV or with someone who is demonstrating symptoms and visited China's Hubei province within 14 days prior to becoming ill. For further information please visit [The Public Health Agency of Canada's Coronavirus webpage](#).

### **Are VON's services impacted by 2019-nCoV?**

No—we are continuing to deliver care to our clients. We are taking preventative measures to ensure the safety and wellbeing of our clients, employees, and volunteers; however, care delivery is not currently affected by these measures.

### **I received the flu shot—will it prevent 2019-nCoV?**

No, there is currently no vaccine to protect against 2019-nCoV.

### **What should I do to prevent 2019-nCoV?**

No special measures are required for people who have not visited China's Hubei province or been in close contact with someone demonstrating symptoms who recently visited China's Hubei province.

It is always important to follow routine prevention measures, including:

- Washing hands frequently – this remains the most important thing you can do to prevent infection
- Avoiding contact with people who are sick
- Staying home when you are sick
- Coughing or sneezing into your elbow or a tissue

### **Where can I find out more information about 2019-nCoV?**

We recommend visiting the following website pages on the Novel Coronavirus outbreak information for further details on the current situation, guidance, preventative measures, and other useful resources:

- [Public Health Agency of Canada](#)
- [Government of Nova Scotia](#)
- [Government of Ontario](#)
- [World Health Organization](#)